

RETURN FORM
e-Shop MartiniSPA - Il Coccio design

ORDER No.: _____
ORDER DATE: _____
SURNAME: _____
NAME: _____
EMAIL: _____
ADDRESS: _____

ITEM CODE	REFERENCE DESCRIPTION	QUANTITY	MOTIVATION NUMBER

➔ **Return Motivation:**

1. The item has been damaged during transport.
2. I had not ordered the article I received instead.
3. The item is defective, damaged or in quantities other than those purchased.
4. The order has been mistakenly shipped twice.
5. I intend to avail myself of the right of withdrawal within fourteen (14) days from the date of receipt of the goods.
6. I received the item as a gift and I do not like it. I want to return it.
- Surname: _____
- Name: _____
- Email: _____
- Phone: _____
7. Other. Please state and specify the motivation:

RETURNS ADDRESS	CUSTOMER SERVICE
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Martini Spa
C.A.: Servizio Resi e-Shop Il Coccio design
Strada Nuova, 22
43058 Coenzo di Sorbolo Mezzani (PR)
ITALY

You can contact MartiniSPA Customer Service at the email: customercare@martinispa.com, or by contacting the number 800 001051 active from Monday to Friday, from 09.00 to 13.00 and from 14.00 to 18.00