

**RETURN FORM**  
**e-Shop MartiniSPA - Il Coccio design**

ORDER No.: \_\_\_\_\_  
ORDER DATE: \_\_\_\_\_  
SURNAME: \_\_\_\_\_  
NAME: \_\_\_\_\_  
EMAIL: \_\_\_\_\_  
ADDRESS: \_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

ITEM CODE	REFERENCE DESCRIPTION	QUANTITY	MOTIVATION NUMBER

➔ **Return Motivation:**

1. The item has been damaged during transport.
2. I had not ordered the article I received instead.
3. The item is defective, damaged or in quantities other than those purchased.
4. The order has been mistakenly shipped twice.
5. I intend to avail myself of the right of withdrawal within fourteen (14) days from the date of receipt of the goods.
6. I received the item as a gift and I do not like it. I want to return it.  
- Surname: \_\_\_\_\_  
- Name: \_\_\_\_\_  
- Email: \_\_\_\_\_  
- Phone: \_\_\_\_\_
7. Other. Please state and specify the motivation:  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_

RETURNS ADDRESS	CUSTOMER SERVICE
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**PVS Services Italia S.r.l.**  
**FAO: Servizio Resi e-Shop MartiniSPA**  
**Il Coccio design**  
Strada Provinciale, 72  
43056 - Torrile (PR)

You can contact MartiniSPA Customer Service at the email: [customercare@martinispa.com](mailto:customercare@martinispa.com), or by contacting the number 800 001051 active from Monday to Friday, from 09.00 to 13.00 and from 14.00 to 18.00